

Your job

Job Title: Technician – Flood Risk

Service: Resident Services – Highways and Network Management

Grade: G6

Reporting to: Flood Risk Engineer

The Network Management Team provides essential front-line services to all highway users by ensuring the council's adopted highways and infrastructure is maintained to a high standard and congestion is minimised by means of effective Management.

As a Flood Risk Technician, you will be responsible for assisting with the implementation of our asset management approach to managing and maintaining our Flood and Water Risk Management responsibilities.

Reporting to the Flood Risk Engineer, you will help with the council's responsibilities as a Local Lead Flood Authority (LLFA) under the Land Drainage Act with respect to watercourses. You will also assist with the implementation measures relating to flood risk management brought about by the Flood and Water Management Act 2010, such as engaging with residents, Councillors and outside agencies, updating the asset register and web database, and responding to planning application consultations.

You will also work with other teams and services across the Council and in other public sector organisations including the Environment Agency and United Utilities, to co-produce a sustainable, resilient and people-focussed borough.

This role is central to Wigan Council's mission of making all our towns and neighbourhoods flourish for those who live and work in them as part of the Progress with Unity programme.

Mandatory Statement

The Council is committed to complying with European General Data Protection regulations (UKGDPR) and meeting the requirements of the Information Commissioner's office (regulating data protection compliance in the UK). It is your responsibility to ensure that the work you undertake is compliant with the General Data Protection regulations.

Wigan Council is an active, strong, and committed corporate parent. As a priority, all employees have a responsibility towards the children we look after and care leavers, not just those employed by the Children's Directorate.

In this job you will:

On an ongoing basis you will:

- You will be expected to speak to residents on site to provide assistance, as well as taking calls and emails.
- Assist in carrying out SuDs design checks associated with developer drainage proposals as part of the Council's responsibility as a statutory consultee on planning applications .
- Assist during major flood events by taking calls and triaging the most vulnerable or at risk communities, in order to better allocate services and response, and update relevant hotspot plans following an event.
- Demonstrate flexibility and innovation in your working and problem solving.
- Represent the council externally, both professionally and technically, as required.
- Assist with the preparation of reports for Cabinet, Scrutiny Committee and associated organisations.
- Take responsibility for your continued professional development to work effective in the role and Network Management.
- Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules

In this job you will need:

You must be able to demonstrate the following essential requirements:

- HNC in Civil Engineering, Environmental Sciences or equivalent.
- The ability to research, analyse and interpret information and make recommendations.
- Understanding of relevant legislation, regulations, codes of practice, processes and techniques relating to all aspects of Flood and Water Management.
- Knowledge of the relevant national design standards including sustainable urban drainage systems.
- Knowledge of Health & Safety Legislation and best practice including risk assessment
- The ability to work as part of a team and as an individual, with an innovative approach to recognising problems and providing solutions.
- Be IT literate
- Ability to work outdoors in all weather and work in difficult to access areas that include locations near water.
- Effective customer care and communication skills, both oral and written.
- The ability to undertake a range of duties simultaneously and prioritise workload.
- A current valid driving licence or can demonstrate the ability to travel as required using own or public transport in the most effective manner.

Our Culture

For us, it's not just about all we achieve as an organisation, but how we do it. Therefore, all employees are expected to display our **TeamWigan** behaviours.

Be Positive	“ Take pride in all that you do and support and develop yourself and others. ”
Be Accountable	“ Be responsible for making things better, enabling change and supporting improvement. ”
Be Courageous	“ Be open to doing things differently and working collaboratively with others. ”
Be Kind	“ Be helpful, generous and thoughtful towards yourself and others. ”