



Your job

Job Title: Residential Support Worker

Service: BASE

Grade: G5

Reporting to: Registered Team Manager / Deputy Manager

You will provide a key role in supporting the team to deliver outstanding residential short break service to children, young people in care and on the edge of care. Central to the role is the ability to develop a trusting relationship with young people and their support network. You will work on a rota basis to support the children who access overnight stays at BASE. You will provide support for children with additional needs including children with Autism and Learning Disabilities. You will be part of a wraparound support to the children and their families to develop appropriate strategies and support to maintain stability at home. You will support the team to run a fun, safe, positive overnight provision for the children and provide support in the community and the family home.

Mandatory Statement

The Council is committed to complying with European General Data Protection regulations (GDPR) and meeting the requirements of the Information Commissioner's office (regulating data protection compliance in the UK). It is your responsibility to ensure that the work you undertake is compliant with the General Data Protection regulations.

Wigan Council is an active, strong, and committed corporate parent. As a priority, all employees have a responsibility towards the children we look after and care leavers, not just those employed by the Children's Directorate.

In this job you will:

In the next 12 months, you will:

- Complete a probationary period including your induction training.
- Be supported to develop your role within the team including additional responsibilities
- Have regular my times and probation meetings
- Commence you Diploma in Social Care.
- Demonstrate a positive attitude and ability to develop positive relationships
- Develop positive relationships with the children at BASE

On an ongoing basis you will:

- Support children to develop new skills and work with families to meet the changing needs of the children.
- Offer a safe, supportive fun environment for the children to access overnight support.
- Work with children and their families in a dynamic way, sometimes within the family home.
- Support the team to provide a home environment including Cooking, cleaning, shopping, baking, supporting with homework, arts and crafts, school runs, liaising with school etc.
- Complete reports and work alongside outreach workers to update care plans and risk assessments.
- Complete direct work with children and their families to develop new skills.
- Work with the team to devise effective, supportive behaviour strategies
- Ensure effective communication between all parties in the child's life including social workers, family members, schools, CAMHS, health
- Enabling the voice of the child to be heard and understood.
- Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules

Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules

In this job you will need:

You must be able to demonstrate the following essential requirements:

- A relentless passion and ability to work with vulnerable children who have a ASC diagnosis.
- You will be flexible, dynamic, persistent, and resilient and operate within a defined culture and intervention practice model and adopt a solution focussed and restorative approach.
- Experience of working in a residential setting and /or with young people with additional needs and their families.
- Experience of working with young people with complex and challenging behaviours.
- Childcare qualification NVQ 3 or equivalent or able to achieve this within 6 months of appointment.
- Good numeracy and literacy skills including effective recording and report writing skills.
- Ability to demonstrate good childcare practice in your own direct work/interventions.
- Ability to demonstrate good IT skills.
- Desire to pursue continual professional development.
- Knowledge of policy, regulations and law relating to the care of children and young people including Safeguarding and Child Protection.
- Liaise effectively with other agencies, professionals, families and young people.
- Able to demonstrate risk management and assessment skills.
- Have time management skills and the ability to work flexibly across a range of settings on a rota basis including sleeping in duty, waking nights and weekend working.
- Understanding and commitment to Restorative Practice.
- Good motivation skills, personal resilience and the ability to develop this in young people and their families.
- Able to demonstrate problem solving skills and the ability to find innovative solutions.
- Good communication, interpersonal and advocacy skills.
- Ability to meet the travel needs of the post. Please be aware that this may involve significant travel implications and will involve transporting children and families

Our Culture

For us, it's not just about all we achieve as an organisation, but how we do it. Therefore, all employees are expected to display our **TeamWigan** behaviours.

Be Positive

“ Take pride in all that you do and support and develop yourself and others. ”

Be Accountable

“ Be responsible for making things better, enabling change and supporting improvement. ”

Be Courageous

“ Be open to doing things differently and working collaboratively with others. ”

Be Kind

“ Be helpful, generous and thoughtful towards yourself and others. ”