



## Working in Wigan Duty Service

The Duty service in Wigan consists of 5 duty teams and a Duty Academy. You will be on Duty one week in five and have the support of a Team Manager, Advanced Practitioner and a Senior Social worker. Families who we work with in Duty require our expert assessment and interventions skills at the very first stage of assessment and support.

The nature of the work within the Duty Service can be described as fast paced. You will work on one of the 5 main Duty teams; given our 5 week Duty cycle this means that you will only be going on Duty 1 in every 5 weeks. The Duty service don't work with families long term and following your assessment and intervention period the outcome of this will determine the best team for the family to step across to. Transfer points for families include the Initial Child Protection Case Conference, the first CLA review, the first PLO meeting, the 3rd CIN meeting.

You will have the ability to think quickly and be creative to overcome the complex challenges and issues you may face. You will have good interpersonal and caring skills which will help you to support and meet the needs of the children, young people and their families. Being motivated to empower children and families is essential in supporting them to reach and achieve their own solutions and in helping them make long term sustainable family plans.

Having good analytical skills is a key skill you will need in this team, allowing you to analyse risks and to assess and interpret information or situations; enabling you to solve difficult problems or to develop solutions and plans alongside families.

Apply today for our supportive Duty service and develop your skills as well as making a difference for our children and families.

