

Adult Social Worker - Adult Social Work



Cleo

“ Hi, I’m Cleo, an Adult Social Worker at Wigan Council. My journey started 10 years ago as a business admin apprentice. I secured a role within the HR team, which gave me knowledge about different roles. I applied for the role as a Social Care Officer in the Adults Wigan Locality Team, as this matched what I wanted to do, and from here I have successfully completed the internal social work degree apprenticeship and I am now a qualified Social Worker. ”

My top skills:
communication, critical thinking, and advocacy.

How I work:
I work in the office, at home, and across the community.

My Team Wigan Behaviour:

Be Courageous

Want to join Team Wigan?

Look out for volunteering, recruitment, and engagement events →



What does my typical day look like?

I complete visits with vulnerable residents, support people through safeguarding processes, and work regularly alongside partner agencies.



What is the best thing about working for Team Wigan?

The support and commitment they offer to workplace development, which allowed me to gain further qualifications.



What personal qualities are desirable for this role?

Social workers have a wide range of responsibilities, so excellent communication and organisational skills are paramount.



What are the main challenges I face?

It can be difficult to break down the reputation that precedes “Social Worker.” It is a fast-paced and ever-changing role, with the need for difficult conversations and updating of policy knowledge.



Where do I want to be next?

I am completing my assessed and supporting year in employment (ASYE), and then I will look into further courses, such as AMHP (Approved Mental Health Practitioner) or BIA (Best Interest Assessor).



My advice to you.

Take all development opportunities that are offered to allow yourself to grow and expand your knowledge and skills.

Be Positive	Be Accountable
Be Courageous	Be Kind