



Your job

Job Title: Technician – Network Management

Service: Highways and Network Management

Grade: G6

Reporting to: Traffic Management and Parking Services Manager

This exciting role is part of the Highways and Network Management services that form part of Resident Services. The team provides an essential front-line service to all highway users by ensuring the council's adopted highways infrastructure are maintained to a high standard and congestion is minimised by means of effective traffic management.

As a Technician, you will be one of the key officers responsible for implementing our asset management approach to managing and maintaining our highway infrastructure and network management services. You will participate in/develop innovative projects that focus on asset management principles, highway maintenance and traffic management to ensure Wigan Council maintains its reputation of an excellent authority.

You will play a key role in the delivery of the aspirations and objectives set out in the Highway Asset Management Policy, Strategy and Plan, which aims to embed asset management as our core approach to managing our highway infrastructure.

You will contribute to managing congestion, improving road safety, supporting new development and allowing residents, businesses and visitors to travel safely around the borough and connect into the wider region.

Mandatory Statement

The Council is committed to complying with European General Data Protection regulations (GDPR) and meeting the requirements of the Information Commissioner's office (regulating data protection compliance in the UK). It is your responsibility to ensure that the work you undertake is compliant with the General Data Protection regulations.

Wigan Council is an active, strong, and committed corporate parent. As a priority, all employees have a responsibility towards the children we look after and care leavers, not just those employed by the Children's Directorate.

In this job you will:

On an ongoing basis you will:

- Assist in the planning, designing, programming and delivery of Network Management highway services.
- Process dropped kerb, H-bar road markings and disabled bay applications as per service standards.
- Assist in ensuring that the Network Management highway services meet its statutory duties and obligations in the provision of the full range of the services provided.
- Assist in carrying out the design, site supervision, contract administration, financial management and budget monitoring within the constraints set on each project and associated procedures in connection with the project from conception to completion.
- Assist in the design, procurement, project management and planning process for all types and size of schemes including an appreciation of asset management principles.
- Demonstrate flexibility and innovation in your approach to identify and deliver effective engineering and design solutions for a range of projects.
- Represent the Council externally, both professionally and technically to lead and influence the development of projects, service standards and specifications, as required.
- Contribute to the preparation of reports for Cabinet, Scrutiny Committee, and associated organisations with attendance at meetings, as required.

- Liaison with MPs, Members and officers of the Council, Statutory bodies and representatives of other external organisations and members of the public, as required.
- Use a Continued Professional Development approach to ensuring that your career development, in particular gaining the appropriate knowledge, understanding is maintained in line with nationally recognised civil engineering professional institution requirements.
- Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules

In this job you will need:

You must be able to demonstrate the following essential requirements:

- HNC in Civil Engineering or be able to demonstrate equivalent knowledge.
- The ability to research, analyse and interpret information and make recommendations.
- Knowledge of all relevant legislation, regulations, codes of practice, processes and techniques relating to all aspects of Highway Asset Management.
- Knowledge of the relevant national design standards for the design, construction, and maintenance of highway infrastructure.
- Ability to perform risk assessments and to make decisions that are in line with legislative, policy and service requirements, using appropriate judgement and considers the wider implications of actions.
- The ability to work as part of a team and as an individual, with an innovative approach to recognising problems and providing solutions.
- Experience of using relevant Information Technology and CAD software.
- The ability to cooperate with a flexible attitude to work and service development.
- Ability to work flexibly in line with business demands, including working flexibly over 7 days to recognise that in the future some highway maintenance and construction works will be required to be undertaken outside of the normal Monday to Friday working.
- The ability to work outdoors in all types of weather and to be able to meet the physical requirements of the role including climbing

ladders and slopes, entering manholes/confined spaces, and working in/over water.

- Excellent communication skills, both oral and written.
- The ability to undertake a range of duties simultaneously and prioritise workload.
- The ability to develop new approaches to tackling issues and contribute ideas to help the team achieve its goals.
- Good customer care skills.

Our Culture

For us, it's not just about all we achieve as an organisation, but how we do it. Therefore, all employees are expected to display our **TeamWigan** behaviours.

Be Positive	“ Take pride in all that you do and support and develop yourself and others. ”
Be Accountable	“ Be responsible for making things better, enabling change and supporting improvement. ”
Be Courageous	“ Be open to doing things differently and working collaboratively with others. ”
Be Kind	“ Be helpful, generous and thoughtful towards yourself and others. ”