



Your job

Job Title: Social Worker

Service: Adult Social Care & Health

Grade: 9

Reporting to: Advanced Practitioner

We recognise that social workers have one of the most challenging yet rewarding roles. We value our social workers; the fantastic work you do and the resilience you show every day. This role is an amazing opportunity to support our most vulnerable adults in the borough. Working alongside a highly motivated and supportive team, you will take a holistic and person-centred approach to ensuring the people you support are happy, healthy, and safe. You'll make sure they feel listened to and encourage them to identify their assets and strengths – enabling them to fulfil aspirations, build resilience and improve outcomes.

This role will provide you with opportunities to build compassionate, professional relationships with people, their carer(s) and families – alongside integrated working with other practitioners, partner agencies and the community. Together you'll work with a caring and supportive team with a shared goal of improving outcomes for vulnerable Adults; underpinned by our progress with unity and Health and practice standards.

You'll relish opportunities to be creative and share your knowledge, skills, and experience with others in a culture of continuous learning and improvement. With supervision from an experienced Team Manager, the support of an Advanced Practitioner and the colleagues in your team your professional development is paramount and we expect you to drive this.

We know that happy teams make the best teams. Therefore, we want to provide you with a working environment that promotes positive wellbeing and encourages flexibility. This role enables you to work from home when appropriate, from several bases across the borough and be flexible in your working hours in line with service requirements and your home life.

Mandatory Statement

The Council is committed to complying with European General Data Protection regulations (GDPR) and meeting the requirements of the Information Commissioner's office (regulating data protection compliance in the UK). It is your responsibility to ensure that the work you undertake is compliant with the General Data Protection regulations.

Wigan Council is an active, strong, and committed corporate parent. As a priority, all employees have a responsibility towards the children we look after and care leavers, not just those employed by the Children's Directorate.

In this job you will:

In the next 12 months, you will:

- Undertake person-centred assessments really getting to know the person you are with to co create support plans using an asset-based approach to ensure outcomes are achieved.
- Be accountable for managing your case load in an effective, efficient, and timely way.
- Provide a high quality, responsive service in all areas using all appropriate methods of social work intervention within the agreed policies and procedures of the Council.
- Support residents and their families through safeguarding processes, taking positive risks where appropriate.
- Respond to the complex and challenging needs of the people we support.
- Be responsible for inputting up to date and effective record keeping and administration on the council's case management system.
- Maintain links and joint working opportunities with other partners, including Health, PVI, Housing and Policy.
- Maintain strong links with the community and support market development.
- To positively contribute to team meetings and development sessions.
- Ensure effective management of any crisis situations.

- Carry out work on the service Duty system as required; we have a rota.

On an ongoing basis you will:

- Constantly explore all community and creative options to ensure the best outcomes delivered through cost-effective packages of support whilst keeping people safe.
- Work with partner organisations who are accountable and have responsibility for joint funding of cases.
- Be accountable for your own decision making and seek appropriate solutions to situations as they arise.
- Write reports for and be actively involved in any of your cases going to court.
- Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules.

In this job you will need:

You must be able to demonstrate the following essential requirements:

- Hold a relevant social work qualification and be registered with Social Work England.
- Experience in the role as a Social Worker and a proven track record of success.
- Excellent knowledge and understanding of legislation, local government frameworks, processes, and procedures.
- To feel comfortable working with autonomy and have the skills and ability to interpret complex issues.
- To maintain partnerships, confidently build relationships, influence, and inspire others.
- You have enhanced your skills through formal training and qualifications and are competent in supporting your colleagues, team manager and wider services.
- You are ready to take on the crucial task of inspiring and influencing your teams to achieve positive change and safety for adults.

Our Culture

For us, it's not just about all we achieve as an organisation, but how we do it. Therefore, all employees are expected to display our **TeamWigan** behaviours.

Be Positive	“ Take pride in all that you do and support and develop yourself and others. ”
Be Accountable	“ Be responsible for making things better, enabling change and supporting improvement. ”
Be Courageous	“ Be open to doing things differently and working collaboratively with others. ”
Be Kind	“ Be helpful, generous and thoughtful towards yourself and others. ”