
Your job

Job Title: Youth and Community ASB Engagement Worker

Service: Reach

Grade: 7

Reporting to: Simon Ramsey ASB Youth Engagement Coordinator

You will assist REACH to deliver one of its key aims to reduce youth anti-social behaviour (ASB) and prevent young people entering the youth justice system. You will support this by working in line with the principles of The Deal, The Deal for Children and Young People, youth work principles and restorative practice.

You will work as part of a team, under the supervision of the ASB Youth Engagement Coordinator to respond to ASB that has been identified through the Place and Community Safety Partnership, enquiries from elected members, and Neighbourhood Managers.

You will work with and alongside children and young people who present with challenging behaviour and can have complex personal and family issues. You will work creatively with young people in their community where the ASB is happening, listen to them, support them to engage in more positive activities and explore how they can be part of a restorative intervention to repair any harm caused. You will also support individuals and groups affected by the youth ASB and explore restorative outcomes with them.

You will run projects and positive activities whilst working alongside volunteers and partnerships to engage with children and young people and divert away from ASB.

You will understand the importance of working at key times when ASB is occurring and be willing to work flexibly at these times including extensive evening and weekend working.

You will champion and advocate to improve aspirations and outcomes by building on strengths to reduce dependency on public services.

This job is subject to a Disclosure and Barring Service (DBS) assessment

Mandatory Statement

The Council is committed to complying with European General Data Protection regulations (GDPR) and meeting the requirements of the Information Commissioner's office (regulating data protection compliance in the UK). It is your responsibility to ensure that the work you undertake is compliant with the General Data Protection regulations.

Wigan Council is an active, strong, and committed corporate parent. As a priority, all employees have a responsibility towards the children we look after and care leavers, not just those employed by the Children's Directorate.

In this job you will:

In the next 12 months, you will:

- Lead the delivery of the planned programme of youth work activities the ASB Youth Engagement Coordinator has developed to reflect the needs of the young people and those affected by the youth ASB.
- Keep concise and well written reports of the interventions you deliver.
- Engage with young people and those affected by ASB in the community where the ASB is occurring.
- Work at key times when ASB is happening. This will include a significant emphasis on weekend and evening work. This will allow us to disrupt behaviour and identify young people who need support to prevent them progressing through the criminal justice system. It will also allow us to support those affected by the ASB when they may be feeling most vulnerable.
- Utilise a variety of approaches including home visits, engagement in schools, targeted outreach, group work and community-based settings to achieve outcomes that are beneficial for all.
- Support any casework with an individual where vulnerability or risk has been identified.
- Take a restorative approach to responding to ASB, meeting the needs of those affected by the ASB and of those engaging in the behaviour.

- Ensure that those affected by the identified ASB feel listened to have their needs met and feel safer in their community

On an ongoing basis you will:

- Successfully engage in outreach work in communities with young people to listen and help bring about change.
- Ability to adopt an asset-based approach utilising 'different conversations' to repair harm, build positive relationships with young people and those affected by ASB.
- Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules

In this job you will need:

You must be able to demonstrate the following essential requirements:

- A relevant professional qualification or extensive experience of working in this field.
- Experience of working with young people who are at risk of, or who have offended or been involved in ASB in a group setting and on a one-to-one basis.
- Understand the impact of ASB on individuals and communities and have experience of working in a restorative way in line with restorative principles.
- You will be a caring, empathic and an understanding individual, who can balance the needs of young people to keep them safe and reduce risks, whilst meeting the needs of people affected by ASB.
- Experience of delivering projects and planned sessions.
- The skills to successfully engage in outreach work in communities with young people to listen and help bring about change.
- Ability to adopt an asset-based approach utilising 'different conversations' to repair harm, build positive relationships with young people and those affected by ASB.
- An understanding of safeguarding procedures and appropriate responses.
- Excellent IT skills and an ability to maintain accurate records of work.

Our Culture

For us, it's not just about all we achieve as an organisation, but how we do it. Therefore, all employees are expected to display our **TeamWigan** behaviours.

Be Positive	“ Take pride in all that you do and support and develop yourself and others. ”
Be Accountable	“ Be responsible for making things better, enabling change and supporting improvement. ”
Be Courageous	“ Be open to doing things differently and working collaboratively with others. ”
Be Kind	“ Be helpful, generous and thoughtful towards yourself and others. ”