



Your job

Job Title: Dementia Support Worker

Service: Adult Services - Heathside Residential Home

Grade: 4

Reporting to: Lead Support Worker and Shift Leader

To support older people with dementia to live well and age well, in a safe, caring and Dementia friendly environment you will support residents and understand their illness and recognise their value and assets and celebrate the uniqueness of each person.

As a Dementia support worker, you will be part of the team providing person centred care and supporting residents with the personal, psychological and cultural needs you will be involved in the development and implementation of person-centred care plans.

Heathside Residential supports residents over 65 years of age using an asset-based approach to encourage and support residents to maintain skills and independence and promote resident's needs, choices and wishes.

You will safeguard residents as identified in individual person-centred care plans and be responsible for the safe administration of medication in line with the departmental policies and procedures in place, and deliver high standards of care to residents in a residential setting.

Mandatory Statement

The Council is committed to complying with European General Data Protection regulations (GDPR) and meeting the requirements of the Information Commissioner's office (regulating data protection compliance in the UK). It is your responsibility to ensure that the work you undertake is compliant with the General Data Protection regulations.

Wigan Council is an active, strong, and committed corporate parent. As a priority, all employees have a responsibility towards the children we look after and care leavers, not just those employed by the Children's Directorate.

In this job you will:

In the next 12 months, and on an ongoing basis you will:

- Support residents with respect and maintain their dignity, considering individuals needs and wishes.
- Use an asset based approach to support residents with their aspirations, past life history, achievements and memories, including support in all decision making related to the care they receive.
- Give support to residents to meet the personal, psychological and cultural needs as identified in each resident's plan of care.
- Support residents to receive the correct prescribed medication as directed.
- Contribute to the evaluation and modification of care plans on a regular basis.
- Maintain accurate records on a daily basis.
- Provide key worker support to residents, including monitoring of individuals health and wellbeing and to act as an advocate when required.
- Take an active role in encouraging and supporting individuals to develop and maintain links with families, friends and local community.
- Contribute and participate to team meeting and my time / my time extra meetings and Team time.
- Communicate effectively and liaise with residents, colleagues and the management team.
- Deliver high standards of quality care and understand the requirements and legislation as identified by CQC and quality performance management.

- Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules

In this job you will need:

You must be able to demonstrate the following essential requirements:

- Excellent communication skills, both oral and written when supporting residents with dementia.
- Excellent abilities to understand resident's needs and achieve identified outcomes and come up with innovative solutions.
- An understanding of dementia and passionate in supporting residents with a person-centred approach, promoting independence and choice.
- Effective interpersonal skills with residents, families and other professional colleagues.
- The ability to work on your own and as part of a team and deliver best practice.
- Experience in a residential setting, to be flexible and meet the needs of the residents and service.
- Excellent organisation skills and able to meet specified timescales in a busy kitchen environment.
- Values and compassion whilst working in a residential setting. Enthusiastic, motivated individual who is committed to supporting residents with an asset-based approach.
- Willing to work towards the care certificate and participate in training specific to your role.

Our Culture

For us, it's not just about all we achieve as an organisation, but how we do it. Therefore, all employees are expected to display our **TeamWigan** behaviours.

Be Positive

“ Take pride in all that you do and support and develop yourself and others. ”

Be Accountable

“ Be responsible for making things better, enabling change and supporting improvement. ”

Be Courageous

“ Be open to doing things differently and working collaboratively with others. ”

Be Kind

“ Be helpful, generous and thoughtful towards yourself and others. ”