



## Working in Wigan Duty Service

The Duty service in Wigan consists of 5 duty teams and a Duty Academy. You will be on Duty one week in five and have the support of a Team Manager, Advanced Practitioner and a Senior Social worker. Families who we work with in Duty require our expert assessment and interventions skills at the very first stage of assessment and support.

The nature of the work within the Duty Service can be described as fast paced. You will work on one of the 5 main Duty teams; given our 5 week Duty cycle this means that you will only be going on Duty 1 in every 5 weeks. The Duty service don't work with families long term and following your assessment and intervention period the outcome of this will determine the best team for the family to step across to. Transfer points for families include the Initial Child Protection Case Conference, the first CLA review, the first PLO meeting, the 3rd CIN meeting.

You will have the ability to think quickly and be creative to overcome the complex challenges and issues you may face. You will have good interpersonal and caring skills which will help you to support and meet the needs of the children, young people and their families. Being motivated to empower children and families is essential in supporting them to reach and achieve their own solutions and in helping them make long term sustainable family plans.

Having good analytical skills is a key skill you will need in this team, allowing you to analyse risks and to assess and interpret information or situations; enabling you to solve difficult problems or to develop solutions and plans alongside families.

Apply today for our supportive Duty service and develop your skills as well as making a difference for our children and families.

## **Working in Family Safeguarding Teams**

The Family Safeguarding Service in Wigan consists of ten teams who work locality based across the borough.

Family Safeguarding is a multi-agency partnership way of working to ensure the families that we are working with can access the right support at the right time and all of our practitioners are trained in the use of motivational interviewing. Motivational Interviewing is a way of holding collaborative conversations exploring change and is a strengths based, relational way of working with our families. This supports positive working relationships with an open and honest approach. Feedback from parents of this way of working is brilliant, and demonstrated with positive outcomes.

Based within each team is a team manager, advanced practitioner, social workers, keeping families together workers, social workers and a business support officer. As we build our multi agency component, our teams will have support from specialist practitioners who support where there are issues around domestic abuse, substance use and mental health. The multi-agency aspect of Family Safeguarding means you will know these practitioners as they sit within the teams enabling you to access support and advice as you need it.

You will have great skills to work with families, getting to know them and understanding what their daily life looks like. Focussing with families on identifying what is going well and their strengths will enable you to build trusting, compassionate relationships evidencing that you see the whole family and not just the presenting issues. You will be motivated in empowering children and families to support them to reach and maintain their goals focussing on what they would like their futures to look like.

You will be ambitious for our families and support them to succeed. From the outset you will build relationships with the family and also their extended family / friends' network to ensure there is a support around. We know all families require support at times and recognising this is key in building sustainable ways of supporting.

You will work with a range of practitioners across the partnership to support families to compile and engage with their own plans which meet their needs and support them in doing so.

Apply to join Wigan's Family Safeguarding Teams today!

Children  
First

