



Your job

Job Title: Reablement Support Worker

Service: Urgent Care - Reablement

Grade: 5

Reporting to: Reablement Manager

This is a rewarding role within the Reablement team.

As a Reablement Support Worker you will be part of the team providing integrated, multidisciplinary programmes of Reablement across the borough.

We are part of the Urgent Care team who are a multidisciplinary team consisting of Reablement, Therapists, Social Care Workers, Housing and Health professionals.

The Reablement service operates 7 days a week, 365 days a year to include all Bank Holidays operating between the hours 07:00 through to 22:00. This role can exceed normal hours of work in line with the service needs.

You will use an asset-based approach to promote independence and help restore/maintain a caseload of people using the service to remain within their own homes

Mandatory Statement

The Council is committed to complying with European General Data Protection regulations (UKGDPR) and meeting the requirements of the Information Commissioner's office (regulating data protection compliance in the UK). It is your responsibility to ensure that the work you undertake is compliant with the General Data Protection regulations.

Wigan Council is an active, strong, and committed corporate parent. As a priority, all employees have a responsibility towards the children we look after and care leavers, not just those employed by the Children's Directorate.

In this job you will:

In the next 12 months, you will:

- Attend and complete the Care Certificate as part of induction and complete all mandatory training
- Complete Trusted Assessor Award
- Obtain NVQ Level 3 in Health and Social Care/QCF credit value

On an ongoing basis you will:

- Take an active role in encouraging and supporting individuals to develop and maintain links with families, friends and local communities
- Assist individuals to take prescribed medication as directed
- Make minor adjustments to equipment, including assistive technology and record changes on an ongoing basis
- Contribute to the evaluation and modification of activity plans on a regular basis
- Use moving and handling techniques
- Maintain accurate records
- Be able to work flexibly working weekends/bank holidays and shifts on a rota basis to meet the needs of the service
- Contribute to assessments through the use of IT systems
- Liaise with other agencies and professionals such as social workers and therapists on a daily basis
- Carry out therapeutic activity in line with the agreed care plan to encourage independence and self-management.
- Support service users and their carers to cope with the psychological effects of any loss of independence

- Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules

In this job you will need:

You must be able to demonstrate the following essential requirements:

- NVQ Level 3 in Health and Social Care/QCF credit value or a commitment to complete within an 18 month period
- Be able to work flexibly in approach to hours including working weekends/bank holidays and shifts on a rota basis
- Excellent communication skills, both oral and written
- Excellent decision making skills and the ability to ask the right questions, break down problems and come up with innovative solutions
- Effective interpersonal skills with service users, carers and professional colleagues
- The ability to monitor and review service user's needs
- The ability to work on your own and as part of a team and be confident as a lone worker
- The ability to undertake moving and handling tasks
- An understanding and awareness of Reablement processes which allow service users to return home and live as independently as possible
- A current valid driving licence or the ability to travel across the borough to meet the needs of the service

Our Culture

For us, it's not just about all we achieve as an organisation, but how we do it. Therefore, all employees are expected to display our **TeamWigan** behaviours.

Be Positive	“ Take pride in all that you do and support and develop yourself and others. ”
Be Accountable	“ Be responsible for making things better, enabling change and supporting improvement. ”
Be Courageous	“ Be open to doing things differently and working collaboratively with others. ”
Be Kind	“ Be helpful, generous and thoughtful towards yourself and others. ”