

Your job

Job Title: Team Manager

Service: Children and Families

Grade: G12

Reporting to: Service Manager – Children and Families

You will lead the development and delivery of effective social work practice in children's social care, leading a multi-disciplinary Family Safeguarding Team. You will be responsible for ensuring that social work practice is safe, co-ordinated, child and family focused and underpinned by Progress with Unity principals. You will work alongside other managers to ensure that the service is highly effective, meets statutory requirements and supports all aspects of practice through highly effective performance management oversight.

You will operate in an environment of transformational change and innovation, be able to manage change in a time of financial constraints whilst providing clear and effective leadership to social work teams.

Through the implementation of the deal principles you will demonstrate and encourage others to be creative, innovative and improve service delivery, demonstrating improved outcomes and value for money.

You will be central in developing the whole work force, fostering a culture of continued learning, adoption of best practice, developing aspirational future leaders within the organisation.

You will have operational accountability for a multi-agency team and your role is pivotal to develop, promote and govern excellent practice and develop excellent practitioners, with group supervision being key to this.

You will ensure the team understands and adheres to the quality assurance framework, including case audits and that continues improvement is evidence based and includes learning from practice learning reviews and research that informs practice and decision making.

Shape and influence the practice system demonstrating confident analysis and decisions making. You will ensure that supervision is reflective, challenging and explorative to enable informed decision making on cases that occurs to safeguard children.

Mandatory Statement

The Council is committed to complying with European General Data Protection regulations (UKGDPR) and meeting the requirements of the Information Commissioner's office (regulating data protection compliance in the UK). It is your responsibility to ensure that the work you undertake is compliant with the General Data Protection regulations.

Wigan Council is an active, strong, and committed corporate parent. As a priority, all employees have a responsibility towards the children we look after and care leavers, not just those employed by the Children's Directorate.

In this job you will:

On an ongoing basis you will:

- Support the operational delivery of services to support the change in children's statutory services and have the skills to drive innovation in practice.
- Have experience of working with children and their families.
- Ensure your team is highly effective and high performing and works collaboratively with other agencies and key stakeholders in line with the Family Safeguarding Model.
- Supervise staff, teams (the latter via group supervision) and resources within the team as part of the delivery of high-quality services to children and families according to the aims and objectives of the service. This will also include practice observations.
- Ensure that motivational interviewing is embedded in your team.
- You will have responsibility to ensure that your team meets statutory requirements set thorough legislations and guidance.
- You will develop and build on existing partnership working arrangements to promote collaborative multi-agency working, ensuring the maintenance of shared decision-making arrangements, holding key partners to account and ensuring that data across services is gathered and analysed.

- Be confident and knowledgeable in childcare and family law and understand statutory guidance, systems and process in order to safeguard and promote best outcomes for children and families.
- You will be expected to have knowledge and insight of the children, young people and families open to your team. This will include ensuring high quality records, effective care planning and strong management oversight and decision making.
- You will ensure that children and families have good quality assessments and plans of permanence at the earliest opportunity.
- You will work collaboratively with the Quality Assurance unit to respond appropriately to challenge and effective care planning.
- In your role you will be expected to manage and respond to complaints within the service and support any learning opportunities in order to improve practice and outcomes for children and families.
- You will be accountable and will contribute and attend any panels and meeting such as strategy discussions, discharge planning meeting in order to promote effective care planning and decision making for children and families.
- You will promote and lead the integration of children's social care services across the service delivery footprint. You will have a strong focus on developing a collaborative approach with Start Well, our schools and education settings that ensure a whole family approach to care planning.
- Ensure you operate within GDPR guidelines by regularly reviewing data held and destroying information in line with retention schedules

In this job you will need:

You must be able to demonstrate the following essential requirements:

- Be fully qualified, have accredited social work professional status (CQSW, DipSW, CSS, PQCCA), current registration with Social Work England
- Evidence of significant post qualifying experience within a relevant professional field
- Some management experience of statutory specialist services
- Significant knowledge and fundamental understanding of current research, innovation and good practice standards in relation to fostering, children & families, cared for children, care leavers and residential care provision at a local and national level

- In depth knowledge of statutory and legislative frameworks which underpin effective care planning
- Leadership skills and the ability to promote and gain commitment to the organisation's policy and objectives.
- Excellent negotiation and influencing skills, with internal and external stakeholders.
- The ability to successfully plan for and effectively contribute to OFSTED inspection processes.
- The ability to manage a heavy workload under pressure and meet competing deadlines.
- A good decision maker who can make critical decisions using your own initiative.
- Experience of working with key stakeholders to ensure collaboration and partnerships.
- A commitment to the Family Safeguarding Model
- An understanding of the cycle of change
- The ability to work as part of a team and as an individual, with an innovative approach to recognising problems and providing solutions.

Our Culture

For us, it's not just about all we achieve as an organisation, but how we do it. Therefore, all employees are expected to display our **TeamWigan** behaviours.

Be Positive	“ Take pride in all that you do and support and develop yourself and others. ”
Be Accountable	“ Be responsible for making things better, enabling change and supporting improvement. ”
Be Courageous	“ Be open to doing things differently and working collaboratively with others. ”
Be Kind	“ Be helpful, generous and thoughtful towards yourself and others. ”