School Cleaner — Role Profile

Service: Operational Services for Education (OSfE) – Strategy and Resources Directorate
Band: Band 1
Reporting to: Cleaning Services Manager
Responsible for: No direct reports

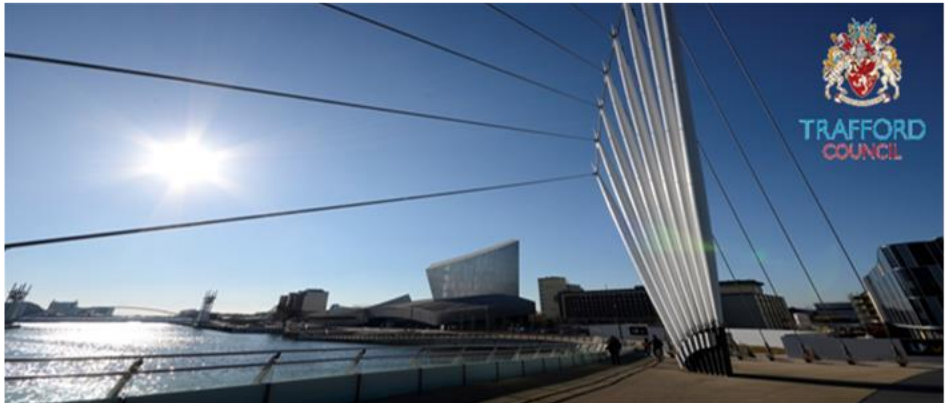
About Us

Trafford is a great place to live, work, learn and visit. From its leafy suburbs to its more urban areas, the borough takes pride in its strong, diverse communities, its cultural and sporting heritage and its position at the heart of the region's economic powerhouse.

Trafford Council and its partners in the public, private and third sectors have a Vision which sees us working together to close inequality gaps and maximise Trafford's huge potential.

Our vision: Trafford – where all our residents, businesses and communities thrive

At the heart of our vision is a common cause – we want to make Trafford a better borough. We want to make it a place where everyone has a chance to succeed and where everybody has a voice. Through our new vision, we are making a commitment to work together across different services and agencies to make the best use of our resources.



Our Culture

Trafford Council employs around 2300 non-school members of staff and as one of the biggest employers in the borough, we work hard to make Trafford Council an employer of choice. We care what you think and believe you are more than just a job role. We have a great benefits' package and a real focus on your health and wellbeing, as well as, extensive learning, succession and development opportunities.

For us, it's not just about *what* we achieve as an organisation, but *how* we do it. Therefore, all employees are expected to display our **EPIC** values.

At Trafford Council we are EPIC

We EMPOWER – We inspire and trust our people to deliver the best outcomes for our customers, communities and colleagues.

We are PEOPLE CENTRED – We value all people, within and external to the organisation and give those around us respect. We will act with honesty and integrity in all that we do, and create an environment that enables everyone we work with to thrive and succeed.

We are INCLUSIVE – We are committed to creating an environment that values and respects the diversity and richness differences bring.

We COLLABORATE – We build relationships, collaborate; treat people as equal partners and work together to make things happen.

About the Role

This Role Profile outlines the key tasks you will be expected to perform to give you an understanding of a typical day and the key activities that you will be expected to deliver or contribute to the delivery of.

The 'About You' section explores what qualifications, experience, skills and knowledge you will need for the role.

We are a values-based organisation and you will need to reflect our values, as well as the requirements in 'About You' in your application.

Overview

Operational Services for Education (OSfE) are committed to delivering professional, efficient, friendly, value for money but high-quality services to the majority of schools in Trafford using experienced staff. The OSfE cleaning service delivers building cleaning to schools, the private sector and Trafford's admin buildings, both these services operate in a competitive market. OSfE's catering service aim is to ensure that children receive a balanced and nutritious meal, which supports them in optimising their achievement and attainment levels. OSfE also delivers the Council's 71 school crossing patrols across the borough.

Your Main Priorities

- Undertaking, normally as part of a team, the cleaning of designated areas within a school or other educational premises to ensure that they are kept in a clean condition.

Key duties

- Cleaning, washing, sweeping, vacuum cleaning, polishing and dusting of designated areas, (which may include toilets and shower areas) and fixtures and fittings.
- Emptying litter bins.
- Using necessary powered equipment where appropriate.
- All duties must be carried out to comply with:
    - The Health and Safety at Work Policy at all times
    - Acts of Parliament, Statutory Instruments and Regulations and other legal requirements

    - Nationally agreed Codes of Practice which are relevant
- Carrying out duties for jobs up to and including those in the same grade, provided such duties are within the competence of the employee.

About You

Qualifications and Professional Development

- Basic literacy and numeracy skills
- Willing to undertake training and development as required

Experience and Knowledge

- Experience of similar work
- Awareness of COSHH (Control of Substances Hazardous to Health) and Health and Safety regulations (including Manual Handling) relating to cleaning equipment and products

Skills and abilities

- Methodical
- Attention to detail and committed to delivering high standards of work
- Able to work well as part of a team and build good working relationships with colleagues
- Ability to follow instructions with the minimum of supervision
- Flexible approach to work: adapting to different tasks that need completing

Special Conditions

- Enhanced DBS check required
- Some manual handling (e.g. using heavy equipment or moving heavy boxes, tables and chairs)
- Unsocial hours/weekend work may be required

Date prepared/revised	NOV 2010 | Updated 20/05/2025
Prepared/revised by	M Greenwood / J Duddle / R Pollard
Job Evaluation	Existing evaluation

Health and Safety

To operate safely within the workplace with regard to the Council's health and safety policies, procedures and safe working practices. To be responsible for your own Health and Safety and that of other employees.

Equalities & Diversity

To work within the Council's Equalities and Diversity Policy, embracing through personal example, open commitment and clear action that diversity is positively valued, resulting in access for all by ensuring fair treatment in employment, service delivery and external communications.

Customer Care

To continually review, develop and improve systems, processes and services in support of the Council's pursuit of excellence in service delivery. To recognise the value of its people as a resource.

Training and Development

To identify training and development needs with your manager, taking an active part in your Personal Development and Review Plan. To access development opportunities as they arise and share learning with others and where appropriate, actively encourage a learning environment and development within others.

Policy

To work at all times within the established policies and practices of the Council, within the framework established by the Council Constitution and associated guidance.

Information Governance

Confidentiality is of prime importance. In the normal course of duties, the post holder will have access to personal and or sensitive information relating to service users, staff and contractors, as well as information of a commercially sensitive nature. Such information should not be communicated to anyone outside or inside the Council unless done in the normal course of carrying out the duties of the post. Disciplinary action will be considered where a breach of confidence and or data breach has been established.

All information obtained or held during the post-holders period of employment that relates to the business of the Council and its service users and employees will remain the property of the Council. Information may be subject to disclosure under relevant legislation.

To ensure information is shared safely and complies with information governance standards and associated legislation.