Job Description and Person Specification Profile

Job Title	Pest Control Officer
Job ID	G32
Service	Operations and greenspace
Grade	E
Reporting to	Operations Manager

The Role

1. To organise and implement pest control work including inspections, surveys and treatments as required to premises, persons, vehicles and non-target species and environment in accordance with the policy and guidelines of the Department

2. To maintain and develop technical skills and knowledge to ensure a quality service is provided and maintained.

3. To advise, where appropriate, officers of the Council, Elected Members and members of the public, on proofing and any other measures to control infestations.

4. To be responsible for the safe storage, mixing and application of all pest control materials including proper implementation of good Health and Safety practices.

5. To participate and assist the Services Manager in the commercial activities of the Pest Control section including estimation and preparation of commercial contracts and in establishing new business and new contracts.

6. Participate and assist in training and development as required.

7. To receive and process income associated with the activities of the Section.

8. Ensure that the highest standard of customer care is maintained.

9. Undertake such administrative duties as may be required by the post including operation of electronic and other equipment which is provided to carry out various functions including computer systems, electronic debit card payments and mobile phones.

10. Undertake the duties in accordance with the hours as may be required by the service.

11. To support the cemetery operatives and bereavement services, to ensure the operational aspect of service delivery isn't adversely affected.

12. To perform any other duties that corresponds reasonably to the general character of the post and is commensurate with its level of responsibility.

About You

Your essential qualifications

The RSH level 2 qualification in Pest Control or equivalent

Your essential skills, knowledge and experience

1. <u>Educational Standard/Qualifications/Membership of Professional Institution (indicate grade)</u>

Sufficient literacy and numeracy to undertake the tasks and duties of the role (Minimal NVQ2 in Business Administration or equivalent)	**E**
Full clean driving licence	**E**
Royal Society of Health Level 2 Certificate in Pest Control	**E**

2. Experience

Experience in dealing with members of the public	**E**
Experience of working in a pest control environment	**E**

3. Key Knowledge

Knowledge of the use of pesticides	**E**
A general knowledge of Council services	**D**

4. <u>General</u>

A Disclosure and Barring Service Disclosure (DBS) will be required by the successful post holder as the post involves visiting schools, public places and occasionally vulnerable persons. This will be applied for once the successful applicant is in post.	**E**

D = Desirable
E = Essential

If you have the following experience or qualifications – then that's great!

Good interpersonal skills
To be able to work as an effective member of a team
To be able to achieve performance standards to deadlines
To be able to work with and deal with animals and pests
To be physically fit and able and capable of climbing ladders

Our employees' skills, experience and knowledge are essential to our success along with their happiness, commitment, enthusiasm and motivation to be the best they can be.

What can you expect from us?

- A fair salary and benefits
- Opportunities for good health and wellbeing
- Help you to grow, develop and to do your best
- Enable you to be creative and innovative
- Fully involve you in changes that affect you and your work
- Listen, and act on your ideas and feedback

Working together, we are proud to work for Tameside

Our **STRIVE** values underpin our practice and behaviours and are at the heart of everything that we do:

