

Job Description and Person Specification Profile

Job Title: Technical Officer

Job ID: J63

Service: Sensory Service, Adult Social Care

Grade: Grade G

Reporting to: Team Manager

The Role

This role will assist the Rehabilitation Workers that work with people with a hearing loss, D/deaf, and visually impaired. The post holder will assess for and provide equipment, minor adaptations and assistive technology to improve and maintain independence and quality of life. This supports the delivery of key People Plan objectives to support the effective management, growth and development of the workforce to support the corporate priorities.

Main Duties and Responsibilities include:

- To work within a multi-disciplinary environment offering comprehensive technical services to visually impaired, D/deaf and hard of hearing people.
- To provide individual technical assessment plan for each service user and to ensure the implementation, reviewing and monitoring of the plan.
- To provide equipment and adaptations ensuring that outcomes meet assessed need in accordance with the Sensory Services eligibility criteria.
- To provide training and ongoing support in the use of the equipment provided in the home including a repair and replacement provision.
- To give advice and information on the management of deafness to service users and carers.
- To assist in ensuring exhibition stalls and demonstration areas are kept stocked with a comprehensive range of up to date equipment, which is in full working order.
- Complete all necessary documentation.
- To fully participate in all activities of the team and be proactive in the development of services and the improvement of practice

- To attend meetings, workshops, conferences and training sessions and meetings to learn and update knowledge.
- To keep abreast of developments, services and equipment for visually impaired, Deaf and Hard of hearing people.
- Provide awareness training in Sensory loss issues for colleagues both internal and external agencies.
- To undertake appropriate tasks connected with the day to day running of the service as required by the Rehabilitation Officer/and or your manager.

- To be responsible and accountable for the self-management and prioritising of work-load.
- Converse at ease with service users and provide advice in clear spoken English and use of British Sign Language when appropriate.

- Attend team meetings and supervision sessions
- To carry out any other duties as required by the service

The duties may vary from time to time without changing the nature of the post or the level of responsibility, and the post holder may also be required to carry out any other duties appropriate to the grading of the post.

About You

Your essential qualifications

- Good general education
- BSL level 2 or a willingness to complete this

Your essential skills, knowledge and experience

- Experience working with people who have a sensory loss.
- Driving licence and access to own vehicle
- Good communication skills
- Ability to manage own workload
- Ability to produce accurate records
- Team working and ability to use own initiative
- Knowledge of sensory loss – conditions, communication, social
- Ability to fulfil all spoken aspects of the role with confidence through the medium of English

If you have the following experience or qualifications – then that's great!

- BSL Level 2 or above
- Signature/CACDP level 1
- Experience in local authority

Our employees' skills, experience and knowledge are essential to our success along with their happiness, commitment, enthusiasm and motivation to be the best they can be.

What can you expect from us?

- A fair salary and benefits
- Opportunities for good health and wellbeing
- Help you to grow, develop and to do your best
- Enable you to be creative and innovative
- Fully involve you in changes that affect you and your work
- Listen, and act on your ideas and feedback

Working together, we are proud to work for Tameside

Our **STRIVE** values underpin our practice and behaviours and are at the heart of everything that we do:

