



Job Profile and Working for Stockport



Stockport

to keep the people of Stockport at the heart of what we do.

Team

to succeed as a team, collaborating with colleagues and partners.

Ambition

to drive things forward with ambition, creativity and confidence.

Respect

to value and respect our colleagues, partners and customers.

Our Council

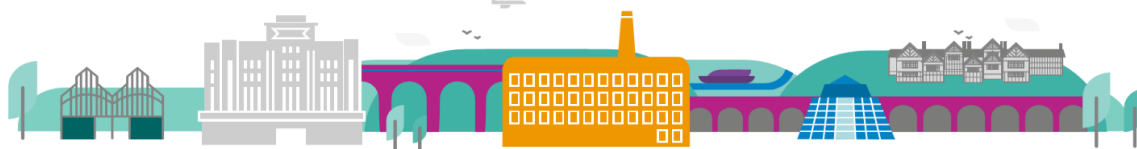
Our employees are our **greatest asset**. We're proud of the way we provide vital frontline services every day and work together, as **one team**.

Our 4 **core values** as shown above, run through everything that we do, and we aim to stay **true** to them regardless of the challenges that we may face.

To **support** our values, we have policies, guidance and procedures around health, safety and welfare, customer care, emergency planning and security that all our **colleagues** are adhering and working to.

We also **pride** ourselves on our commitment to wellbeing and inclusivity of our colleagues and residents.

You can find out more about working for Stockport Council and some of the benefits that we offer our employees at <https://greater.jobs/locations/stockport/>



About the Job

Role:

Learning and Improvement Lead: Family Help

Service Area:

Stockport Family

Directorate:

Services to People – Children's

Salary Grade:

M Band 3

Main Purpose of the Job

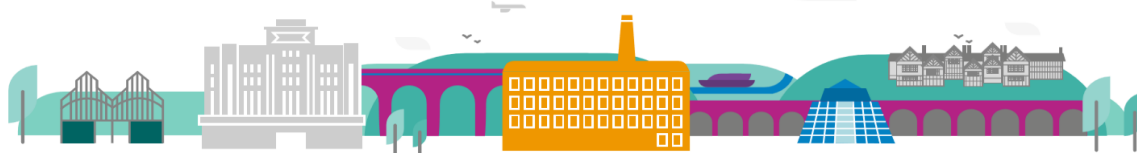
To lead and support the development, implementation and quality assurance of Family Help and early help transformation in Stockport, working with partners to improve services, drive change, and ensure children and families receive the right help at the right time.

To drive forward the development and progress of Stockport's Early Help Strategy through delivering strong programme management with a direct responsibility for implementation of earliest help by partners and within the targeted early help and CIN Family Help service.

To work with senior leaders, colleagues and stakeholders to facilitate the delivery of the Families First Partnership transformation programme adopting design practice, as outlined within our recently adopted Borough Plan, the Council Plan and/or directorate plans.

Key Responsibilities

- To work with the senior management team and specifically the responsible Head of Family Help to support the development and review of a clear strategic plan for delivery of early help transformation.
- To support the implementation programme for Family Help including a number of focused areas of development including an adolescent framework, effectively joining up early help with existing SEND services and application of Stockport's Multi Agency Response to Need framework.
- To build strong relationships with the Family Help service and identify and respond agilely to service specific improvement and learning needs, underpinned by the Quality Assurance and Effectiveness Framework ensuring a consistent and coherent approach across service areas.
- To support the management and delivery of DfE Targeted Early Help data returns.
- To lead the quality assurance framework for Family Help.
- To support the Director of Help and Integration to ensure that the Prevention and Early Help Board is effective and delivers the priorities of the Early Help Strategy.
- To support the collation and analysis of data and performance information to support decision making in early help service areas.
- To work closely with the Best Start in Life Family Hubs programme to ensure alignment with wider early help transformation.
- To work closely with colleagues in children's social care to ensure seamless process are in place to ensure children get the right help at the right time across the system.
- To provide strategic advice and recommendations on national, regional and local issues, statute, best practice and innovative thinking, and to support and where appropriate lead the enactment of advice and recommendations, in relation to:



- change management/business transformation/delivery management (including IT systems)
 - policy and strategy development,
- To negotiate with, lobby and influence others to secure successful decision making and outcomes in complex environments that include Elected Councillors, Senior Manager and key external partners
- To maintain effective change programme or strategy development governance
- To manage as appropriate performance, risk, budgets and people to deliver defined outcomes and benefits from complex programmes of activity
- Build and maintain positive relationships with senior managers, key partners and other colleagues to enable collaborative and effective change
- To analyse, synthesise and communicate complex information in a range of media and formats and in ways that are appropriate to the intended audience

Additional Information

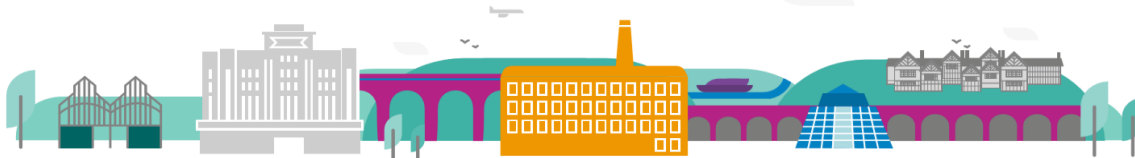
The responsibilities set out in this document, in the advert and any additional information are intended to provide a flavour of the work you will carry out. It is not possible to include everything you will be asked to undertake, and we expect all colleagues to work flexibly according to business needs and to enhance your own development. Your skills, abilities and training needs will be taken into account and discussed with you when any significant changes to your role are needed. In line with our flexible approach you may be required to work from home for a proportion of your time or from any of the Council's sites across the borough.

The Council is an inclusive employer and holds the Disability Confident and Armed Forces Covenant accreditations. If you have a disability, we will support you by implementing reasonable adjustments to enable you to perform your role.

About You

Please use your application to tell us how well you meet the criteria listed below as these are the key skills, experience, technical expertise and qualifications needed to be successful in the role. We will then use all the information you provide in your application to help us decide whether you are shortlisted for interview. Any interview questions or additional assessments such as tests or presentations may also be broadly based on these criteria:

- Substantial experience and expertise in a project management and change environment
- Substantial experience of working in front line services supporting children and families.
- A social work qualification.
- Experience of working in partnership with the VCFSE sector to successful coproduced outcomes for children and families.
- Experience of shaping and implementing new approaches and processes within a political environment.
- Experience of working with a range of internal and external stakeholders to build positive relationships and work collaboratively, to manage and implement change, working flexibly and developing innovative approaches.
- Experience of delivering training.
- Experience of conducting and coordinating quality assurance activity, delivering feedback to workforce and leadership, supported by SMART action planning.



- Experience of evaluating options, assessing risk and determining appropriate actions.
- Experience of supporting and developing teams and individuals to maximise their potential and achieve individual goals and objectives.
- Experience of managing resources to achieve value for money and provide a high quality service.
- Experience of working in a local government, public sector or similar environment.
- Effective leadership and management skills with well- developed negotiating and influencing skills.
- Strong interpersonal skills with the ability to relate to all levels within the organisation and with partner agencies
- Strong programme / project management skills.
- Effective analytical skills with the ability to quickly establish key issues and the implications for the Council.

To work to the Council's values and behaviours by:

- Keeping the people of **Stockport** at the heart of what we do
- Succeeding as a **team**, collaborating with colleagues and partners
- Driving things forward with **ambition**, creativity and confidence.

Showing value and **respect** to our colleagues, partners and customers.