



Job Profile and Working for Stockport

Our Council

Join us at Stockport Council – MJ Local Authority of the Year 2025

Our employees are our **greatest asset**. We're proud of the way we provide vital frontline services every day and work together, as **one team**.

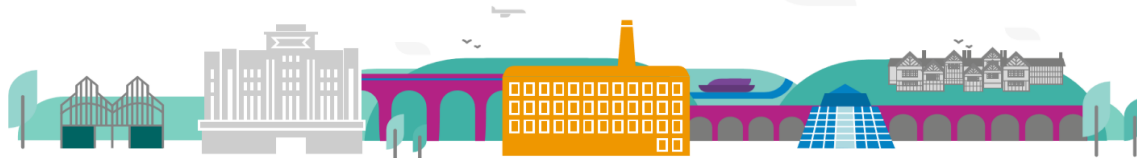
Our 4 **core values** as shown above, run through everything that we do, and we aim to stay **true** to them regardless of the challenges that we may face.

To **support** our values, we have policies, guidance and procedures around health, safety and welfare, customer care, emergency planning and security that all our **colleagues** are adhering and working to.

We also **pride** ourselves on our commitment to wellbeing and inclusivity of our colleagues and residents.

You can find out more about working for Stockport Council and some of the benefits that we offer our employees at <https://greater.jobs/locations/stockport/>





Ambitious Stockport, creating opportunities *for everyone*

About the Job

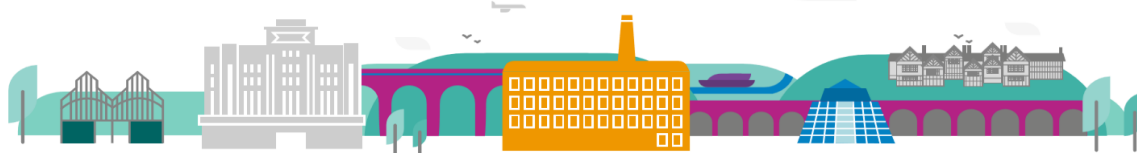
Role:	Pest Control Officer
Service Area:	Thriving Neighbourhoods
Directorate:	Services to Place
Salary Grade:	Scale 5

Main Purpose of the Job

Based within the Thriving Neighbourhoods Service, the role is responsible for the investigation and treatment of a wide range of pest complaints and infestations across domestic, commercial, and public sector premises. The role involves inspection, treatment, education, advice and support and record-keeping, ensuring adherence to relevant legislation

Key Responsibilities

- Work as part of a Team to undertake all duties and Pest Control treatments across the borough, in accordance with approved Policy, Procedure and Risk Management, and in accordance with DEFRA / BPCA processes and guidelines.
- Support colleagues within the council to determine service needs, priorities and collaborative working to ensure that the Borough is sanitised, safe and clean for Residents to live and work in.
- Carry out pest control visits to commercial and residential properties throughout Stockport borough, provide recommendations and undertake treatments following manufacturer's guidelines
- Responsibly use rodenticides and insecticides in a safe and professional manner
- Maintain accurate records of visits/treatments carried out and complete necessary paperwork
- Experience of using I.T. systems including hand-held devices and mobile telephones to receive work, record actions and outcomes, manage time and logistics.
- Excellent communication and customer service skills, with the ability to work cohesively with co-workers as well as with customers.



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- To work positively and inclusively with colleagues and customers so that the Council provides a workplace to deliver a service that does not discriminate against people on the grounds of their age, disability, gender reassignment, marriage, civil partnership, pregnancy, maternity, race, religion, belief, sex, or sexual orientation.
- To fulfil personal requirements, where appropriate, with regards to Council policies and procedures, standards of attendance, health, safety and welfare, customer care, emergency, evacuation, security and promotion of the Council's priorities.

Additional Information

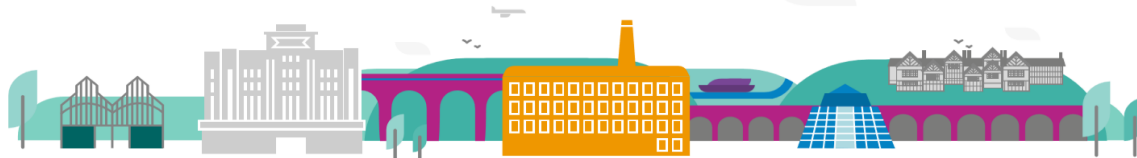
The responsibilities set out in this document, in the advert and any additional information are intended to provide a flavour of the work you will carry out. It is not possible to include everything you will be asked to undertake, and we expect all colleagues to work flexibly according to business needs and to enhance your own development. Your skills, abilities and training needs will be taken into account and discussed with you when any significant changes to your role are needed. In line with our flexible approach you may be required to work from home for a proportion of your time or from any of the Council's sites across the borough.

The Council is an inclusive employer and holds the Disability Confident and Armed Forces Covenant accreditations. If you have a disability, we will support you by implementing reasonable adjustments to enable you to perform your role.

About You

Please use your application to tell us how well you meet the criteria listed below as these are the key skills, experience, technical expertise and qualifications needed to be successful in the role. We will then use all the information you provide in your application to help us decide whether you are shortlisted for interview. Any interview questions or additional assessments such as tests or presentations may also be broadly based on these criteria:

- Working to the Council's values and behaviours by:
 - Keeping the people of **Stockport** at the heart of what we do
 - Succeeding as a **team**, collaborating with colleagues and partners
 - Driving things forward with **ambition**, creativity and confidence
 - Showing value and **respect** to our colleagues, partners and customers.
- Pest Control Qualification/s RSPH / BPCA Level 2 Qualification
- Previous Pest Control experience – including undertaking treatments, proofing and understanding the impact of infestations in the Community.



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- Knowledge of pests, their behaviour, and effective control methods
- Be competent in identifying any proofing work needed to deny pest species easy access
- Ability to liaise with colleagues effectively to ensure efficient and effective pest control operations
- Able to work with a wide range of people – as part of a team, with customers, co-workers and colleagues
- Ability to work independently and use initiative to find solutions to problems
- Have a positive attitude to work, whilst being organised, responsible and supportive.
- Ability to maintain accurate records of visits and complete necessary paperwork
- Have effective communication skills
- Experience of using I.T technology including Applications, laptops, hand held devices and mobile phones
- Ability to work at height from ladders, and in confined spaces if necessary.
- Hold a full UK driving licence is required with access to daily use of a vehicle suitable for transporting equipment and materials to site.