



Job Profile and Working for Stockport

Our Council

Our employees are our **greatest asset**. We're proud of the way we provide vital frontline services every day and work together, as **one team**.

Our 4 **core values** as shown above, run through everything that we do, and we aim to stay **true** to them regardless of the challenges that we may face.

To **support** our values, we have policies, guidance and procedures around health, safety and welfare, customer care, emergency planning and security that all our **colleagues** are adhering and working to.

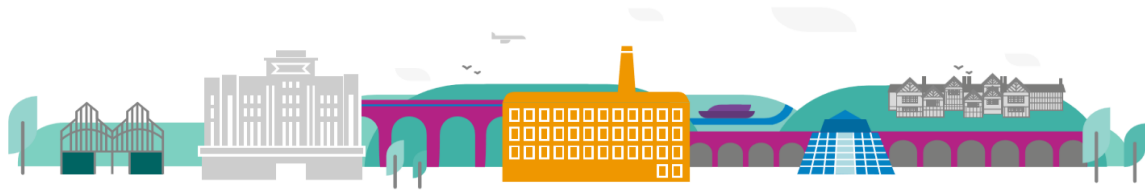
We also **pride** ourselves on our commitment to wellbeing and inclusivity of our colleagues and residents.

You can find out more about working for Stockport Council and some of the benefits that we offer our employees at <https://greater.jobs/locations/stockport/>

Stockport
team
ambition
respect



Greater Manchester
Guaranteed Assessment Scheme



Stockport

to keep the people of Stockport at the heart of what we do.

Team

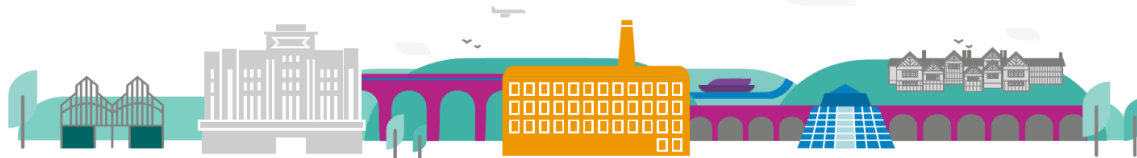
to succeed as a team, collaborating with colleagues and partners.

Ambition

to drive things forward with ambition, creativity and confidence.

Respect

to value and respect our colleagues, partners and customers.



About the Job

Role:

Mental Health Community Support Worker –
Community Enablement Team

Service Area:

Working Age Adults Mental Health

Directorate:

Services to People - Adults

Salary Grade:

Scale 6 +2 increments for evening and
weekend working

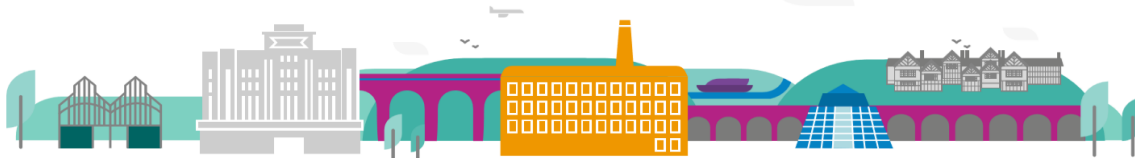
Main Purpose of the Job

To work as a support worker as part of a team within the Mental Health Specialist Support Work Service in adult social care. To provide support to mental health service users over 18 who live within the supported tenancies staffed by our service or their own homes. To contribute to the support planning process focussing directly on the needs of the individual. Working towards independence and recovery, developing skills and building confidence in response to identified care act needs.

To be based at Baker Street, and have a key worker role and manage a caseload of outreach support in the community.

Key Responsibilities

- To provide a 7-day, 24-hour service to service users within supported accommodation or their own homes.
- To participate in an on- call rota.
- Report to the CET manager
- To manage a caseload.
- To work flexibly in the interest of the service.
- To work positively and inclusively with colleagues and customers so that the Council provides a workplace to deliver a service that does not discriminate against people on the grounds of their age, disability, gender reassignment, marriage, civil partnership, pregnancy, maternity, race, religion, belief, sex, or sexual orientation.



- To fulfil personal requirements, where appropriate, with regards to Council policies and procedures, standards of attendance, health, safety and welfare, customer care, emergency, evacuation, security and promotion of the Council's priorities.

Additional Information

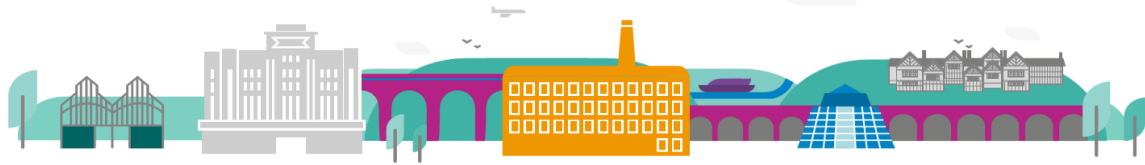
The responsibilities set out in this document, in the advert and any additional information are intended to provide a flavour of the work you will carry out. It is not possible to include everything you will be asked to undertake, and we expect all colleagues to work flexibly according to business needs and to enhance your own development. Your skills, abilities and training needs will be taken into account and discussed with you when any significant changes to your role are needed. In line with our flexible approach, you may be required to work from home for a proportion of your time or from any of the Council's sites across the borough.

The Council is an inclusive employer and holds the Disability Confident and Armed Forces Covenant accreditations. If you have a disability, we will support you by implementing reasonable adjustments to enable you to perform your role.

About You

Please use your application to tell us how well you meet the criteria listed below as these are the key skills, experience, technical expertise and qualifications needed to be successful in the role. We will then use all the information you provide in your application to help us decide whether you are shortlisted for interview. Any interview questions or additional assessments such as tests or presentations may also be broadly based on these criteria:

- Working to the Council's values and behaviours by:
 - Keeping the people of **Stockport** at the heart of what we do
 - Succeeding as a **team**, collaborating with colleagues and partners
 - Driving things forward with **ambition**, creativity and confidence
 - Showing value and **respect** to our colleagues, partners and customers.
- To have a knowledge and understanding of mental illness and recognise the complexities and the impact this can have upon daily life and relationships.
- To have knowledge and understanding of the Care Act (2014).
- To be able to work flexibly to meet the needs of the service as part of a planned rota that includes evenings, weekends, bank holidays and waking nights/or sleep ins when necessary and working on call. To provide a backup service to the other teams (with regards to H & S issues and lone worker operational policies)
- To be able to work independently on your own initiative and as part of a team.
- To work with people to help them develop and maintain the skills to manage a tenancy and support people to move on to more independent living when appropriate.
- Ability to assist/support individuals in practical daily living skills.
- To develop and implement individual support plans with service users and review them regularly.
- To provide effective communication both verbally and recorded



- To be able to plan and organise good time management skills by prioritising workload with regards to providing flexible/responsive support network.
- IT Skills
- To show an understanding of dual diagnoses.
- To monitor the Health and Safety of the properties we manage, and service users and self. To work in line with policies and procedures and adhere to current legislation.
- To be able to respond to unforeseen circumstances relating to a deterioration in service users mental health and respond appropriately. To participate in devising safety plans.
- To offer and provide emotional support, to understand calculating risks in everyday situations whilst promoting choice and independence.
- To explore opportunities and support experiences of participation, and to encourage responsibility providing information so service users can make informed choices and take control of their own lives.
- To give support to and share knowledge and experience with colleagues.
- To participate in mandatory and additional training.
- To have a full, clean driving license and access to a car.
- A willingness to be flexible in a changing environment.
- To contribute to team discussions and development