

Cook

Service	Reporting to	Location	Grade
Children's Services, Lledr Hall Outdoor Education Centre	Head of Domestic Services	Lledr Hall Outdoor Education Centre	Grade 2B SCP 7-9

About the role

At Lledr Hall Outdoor Education Centre, food plays an important part in the overall experience of every visitor. As Cook, you will help create a welcoming, safe and positive environment through the provision of high-quality meals and catering services.

You will take responsibility for leading the day-to-day delivery of catering services, ensuring meals are nutritious, appealing and responsive to a variety of dietary requirements. Working collaboratively with colleagues, you will support a culture of high standards, customer focus, inclusion and continuous improvement.

You will be a positive role model within the team, demonstrating our organisational values and helping to ensure that visitors, colleagues and partners receive excellent service at all times.

Key outcomes

- High quality meals are prepared, cooked and presented to a consistently high standard.
- Visitors receive an excellent customer experience.
- Kitchen staff are effectively supervised, supported and developed.
- Food safety, allergen and hygiene requirements are fully met.
- Stock, deliveries and portion control are managed efficiently.
- Kitchen equipment and facilities are maintained safely and responsibly.
- Accurate records and timesheets are maintained. .

What we need from you

- Values and behaviours: Pride, Passion, People and Personal Responsibility. Strong communication skills, customer focus, teamwork, inclusion, leadership of a small team, knowledge of food hygiene and health and safety, and commitment to safeguarding.
- Essential qualifications: Basic Food Hygiene Certificate (or willingness to achieve); NVQ Level 2 in Catering or equivalent. Desirable: Supervisory qualification and experience within an educational, residential or visitor-based catering environment.

What we can offer you

Your ongoing professional development and success in your role is important to us, and that is why we provide a variety of learning and development opportunities. Within the sections below you will find development options tailored to you which will enable you to further develop your existing skills and learn new ones at a pace that suits you best. If you are joining us now, your development will form part of ongoing discussions with your manager. If you are an existing employee, you should use your Personal Development Reviews to discuss your development with your manager and create your development journey. It's important you also take full advantage of any informal learning available to you during the course of your work.

Online learning

Develop your knowledge across a wide range of areas through our Me-Learning platform, with over 200 free courses to choose from. To have the best possible start and comply with current legislation, you must complete the following modules: Welcome to Salford, Health and Safety in the Office, GDPR, Equality Essentials, and Safeguarding Children and Adults. You may also benefit from a variety of courses in categories such as Business Skills, IT and Project Management which are available to learn at your own convenience and pace.

Professional Development

Gain role specific skills and time to learn through a wide range of development opportunities. Learn whilst working and get support towards your qualification through an apprenticeship standard. Access professional development ranging from entry level to master's type qualifications, including achieving a role appropriate qualification. Details can be found on [the Institute of apprenticeships](https://www.instituteforapprenticeships.org/) website.

Tailored Development

On-going learning and development specific to the role as deemed appropriate by the Head of Domestic Services.

A digital organisation

Developing your digital skills

Our ambition is to provide our workforce with the right level of digital capabilities needed to be successful. Whatever your current digital abilities are, we can provide development ranging from essential workplace skills to specialist workplace skills. These will be delivered through our Digital Skills Academy using both self-directed and guided learning opportunities to enable you to develop. Additionally, you can access free online courses through the [iDea website](#).

Sharing your digital skills

Our goal is to support you to share your digital knowledge with other people. Our Digital Eagles programme has been designed to cover basic digital skills and build your confidence to assist others. By the end of this programme you will join hundreds of staff members who already are digital eagles, and be able to help colleagues, customers, residents, or people in your personal life with all things digital.

Our organisation's values

We have four values: Pride, Passion, People, Personal responsibility.

[Our four values](#) are central to the way we communicate about the council and the way in which we behave with colleagues, customers, and partners - so that we live and breathe our values each day.

Our values



Pride

Passion

People

Personal responsibility

Application guidance

We are a values-based organisation so reflecting our values or a values-based approach in your evidence will support your application.

The different sections of this role profile are there to give you an understanding of the purpose of the role. The 'what we need from you' section outlines the minimum criteria you will need to meet within your application.

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Salford City Council

Role details

Completed by: Graham Burns

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Job score: 374

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