



Senior Highway Safety Inspector

Service	Reporting to	Location	Grade
Highway Network Management	Team Leader	Salford Civic Centre - Hybrid	3A

About the role

Salford City Council is responsible for maintaining a safe, functional, and accessible highway network that supports residents, businesses, and visitors across the city. The Senior Highway Safety Inspector plays a key operational role in delivering this responsibility, ensuring that the highway network is inspected, maintained, and managed in accordance with defined service standards and statutory duties.

Working within the Highway Asset and Network Management service, the postholder is responsible for the day-to-day coordination and supervision of Highway Inspectors, ensuring that safety inspections are undertaken in line with agreed frequencies and relevant codes of practice. The role involves carrying out inspections of the highway network, identifying defects, assessing risk, and instructing appropriate maintenance actions to maintain network safety and serviceability.

The Senior Highway Safety Inspector also acts as a key point of contact for service requests, responding to enquiries from elected members, residents, and other stakeholders in a timely and professional manner. The role supports the Council's statutory duties under the Highways Act 1980, including the investigation of defects, enforcement of highway-related issues, and the preparation of evidence to support claims defence and legal proceedings where required.

In addition, the postholder ensures that highway inspection records and associated data are accurately captured, maintained, and effectively used to support operational decision-making, performance monitoring, and service delivery. The role requires close collaboration with internal teams, contractors, and external partners to ensure maintenance activities are delivered efficiently and in accordance with health and safety requirements.

Key outcomes

- Plan, coordinate, and oversee the delivery of the highway safety inspection programme, ensuring inspections are completed in accordance with defined frequencies, service standards, and relevant codes of practice.
- Carry out inspections of the highway network, accurately recording defects, assessing risk, and issuing works instructions to ensure the network remains safe and fit for use.
- Supervise and support a team of Highway Inspectors, managing day-to-day workloads and ensuring consistent application of inspection procedures and service requirements.
- Maintain accurate inspection records and ensure effective use of inspection systems, supporting compliance, audit requirements, and performance monitoring, ensuring accurate data capture, effective interrogation of information, and compliance with audit and performance requirements.
- Investigate service requests, defects, and highway-related concerns raised by members of the public and elected members, providing timely, clear, and proportionate responses.
- Support the investigation and preparation of information for accident claims and legal proceedings, including providing evidence and representing the Council where required.
- Enforce the Council's responsibilities under the Highways Act 1980 in relation to obstructions, interference, and defects, taking appropriate action to protect the highway and its users.
- Contribute to the collection and maintenance of highway asset inventory data, supporting wider asset management activities and service planning.
- Liaise effectively with internal teams, contractors, developers, and other stakeholders to support the coordination and delivery of highway maintenance and inspection activities.
- Assist in monitoring team performance and contribute to the identification of service improvements, including contributing to the provision of information for performance reporting and Freedom of Information requests.

What we need from you

- A commitment to modelling and promoting the Council's values and behaviours, demonstrating professionalism, integrity, and accountability in all aspects of the role.

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- Substantial practical experience in highway inspection and maintenance, with a sound understanding of defect identification, risk assessment, and the application of appropriate remedial actions.
- A thorough working knowledge of highway maintenance practices, relevant legislation including the Highways Act 1980, and the requirements of established inspection regimes and codes of practice.
- Proven ability to supervise and support staff, coordinating workloads and ensuring consistent application of procedures and service standards.
- Experience of using computerised highway inspection or asset management systems in a practical setting, with the ability to accurately record, interrogate, and manage data. Experience of systems such as Confirm would be advantageous, although training will be provided.
- Ability to investigate and respond to service requests and complaints in a clear, timely, and proportionate manner, including dealing with enquiries from elected members and members of the public.
- Experience of supporting accident claim investigations, including the preparation of records and evidence to support the Council's legal position.
- Good understanding of health and safety requirements in a highways environment, with the ability to ensure compliance in day-to-day activities.
- Strong communication and interpersonal skills, with the ability to liaise effectively with colleagues, contractors, and external stakeholders.
- A relevant qualification in highway engineering, civil engineering, or a related discipline, or equivalent practical experience gained through working in a similar role.

What we can offer you

Your ongoing professional development and success in your role is important to us, and that is why we provide a variety of learning and development opportunities. Within the sections below you will find development options tailored to you which will enable you to further develop your existing skills and learn new ones at a pace that suits you best. If you are joining us now, your development will form part of ongoing discussions with your manager. If you are an existing employee, you should use your Personal Development Reviews to discuss your development with your manager and create your development journey. It's important you also take full advantage of any informal learning available to you during the course of your work.

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Online learning

Develop your knowledge across a wide range of areas through our Me-Learning platform, with over 200 free courses to choose from. To have the best possible start and comply with current legislation, you must complete the following modules: Welcome to Salford, Health and Safety in the Office, GDPR, Equality Essentials, and Safeguarding Children and Adults. You may also benefit from a variety of courses in categories such as Business Skills, IT and Project Management which are available to learn at your own convenience and pace.

Professional Development

Gain role specific skills and time to learn through a wide range of development opportunities. Learn whilst working and get support towards your qualification through an apprenticeship standard. Access professional development ranging from entry level to master's type qualifications, including achieving a role appropriate qualification. Details can be found on [the Institute of apprenticeships](#) website.

Tailored Development

We can provide a range of training and Continuing Professional Development (CPD) courses.

Our organisation's values

We have four values: Pride, Passion, People, Personal responsibility.

[Our four values](#) are central to the way we communicate about the council and the way in which we behave with colleagues, customers, and partners - so that we live and breathe our values each day.

Our values



Pride

Passion

People

Personal responsibility

Application guidance

We are a values-based organisation so reflecting our values or a values-based approach in your evidence will support your application.

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The different sections of this role profile are there to give you an understanding of the purpose of the role. The 'what we need from you' section outlines the minimum criteria you will need to meet within your application.

Role details

Completed by: Lewis Barnett

Date: 15/05/2026

Job Number - TBC

Job Score – 446

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