Salford City Council

Role profile

Modern Cloud Operations Portforlio Lead

Service	Reporting to	Location	Grade
Digital Data and Technology	Head of Cyber and Technology	Swinton Civic Centre	5C

About the role

Salford City Council are looking to recruit a Modern Operations Portfolio Lead within our Digital, Data and Technology service, this person will be the lead over the very ambitious team of Enterprise Architects and Technology Specialists. The lead will be responsible for our ModOps function, jointly shaping the architecture and future roadmaps of the enterprise architecture, ensuring a modern fit-for-purpose approach whilst enabling an agile and innovative organisation to continue to exploit technology for better employee and resident user experience.

This is a fantastic career opportunity for a proactive, highly motivated individual. We seek a talented Modern Operations Portfolio Lead to join our dynamic team. This role requires someone highly adept at anticipating the organisation's digital needs, partners and stakeholders, and associates. Proactively engaging with technology suppliers and the organisation. If you are passionate about Modern Enterprise Operations, possess strong analytical skills, and have a commitment to developing the future digital landscapes with an emphasis of people first not technology, we want to hear from you.

Key Outcomes

- be accountable for outputs produced by the Modern Operations team
- lead and direct the application of architectural principles, methods, and tools to business scenarios
- use architectural methods to form a view of the whole enterprise in a way that stakeholders easily understand
- work with stakeholders at executive levels
- provide overall direction, guidance, and definition of business architecture to support strategy
- develop and maintain a strong business architecture capability through coaching, mentoring, and training
- simplify complex business architecture frameworks into clear actions
- lead or guide others in using best practices for enterprise architecture, such as industry standards
- identify strategic misalignment within the organisation and make recommendations for improvement

- demonstrate a good understanding of enterprise issues, events and activities, and their short to long term impact
- support defining principles, patterns, standards, policies, roadmaps and vision statements
- effectively focus on outcomes rather than solutions
- help to develop, maintain or update strategy in response to feedback and findings
- define strategies and policies, providing guidance to others on working in the strategic context
- evaluate current strategies to ensure business requirements are being met and exceeded where possible
- manage stakeholder expectations and host or moderate discussions about high risk and complexity, even within constrained timescales
- provide advice and recommendations to stakeholders based on your significant specialist knowledge and experience
- lead the definition of guidance and inform how the organisation approaches delivery
- make decisions characterised by medium levels of risk and complexity, and recommend decisions as risk and complexity increase
- build consensus between services or independent stakeholders
- lead Net Zero Roadmaps for Sustainable IT - Move From “Always-On” to “Always-Available”

What we need from you

- Demonstrated ability and desire to understand the business and come up with out-of-the-box solutions.
- Architecture: Ability to understand ‘the big picture’ and apply architecture thinking eg. standards, and design patterns, at the system and domain level
- Strong understanding and proficiency in emerging and cloud technologies.
- Experience in designing and building robust data platforms is very desirable
- Solid understanding of financial management principles and practices.
- Effective communication skills
- Strong knowledge of Microsoft Azure, AWS and OCI (desirable) environments.
- Experience in Virtual, backup, and storage solutions
- To model and demonstrate our values and leadership behaviours
- Previous experience with the Microsoft Azure/M365 suite
- Ability to engage, advise, and report on technical issues to a wide variety of recipients
- Excellent problem-solving and analytical skills.
- Effective communication and teamwork abilities.
- 4+ years of experience in Enterprise Architecture or equivalent role (desirable).
- understanding of security risks associated with human factors and the ability to devise effective strategies to mitigate them working with the security lead
- Good self-motivation and the ability to motivate others
- Ability to multi-task, working across a range of tasks with various timelines and priorities
- Inversely, able to mono-task - tuning out distractions - when a top priority is identified
- Excellent verbal and written communication skills
- Detail-oriented in planning, implementation, documentation, and follow-up
- The ability to work completely independently or with a team
- Reliable, on-time, personable, and customer-focused
- Comfortable working in person as well as remotely
- Energetic, able to switch gears quickly from task to task
- Desire to learn

What we can offer you

Your ongoing professional development and success in your role is important to us, and that is why we provide a variety of learning and development opportunities. Within the sections below you will find development options tailored to you which will enable you to further develop your existing skills and learn new ones at a pace that suits you best. If you are joining us now, your development will form part of ongoing discussions with your manager. If you are an existing employee, you should use your Personal Development Reviews to discuss your development with your manager and create your development journey. It's important you also take full advantage of any informal learning available to you during the course of your work.

Online learning
Develop your knowledge across a wide range of areas through our Me-Learning platform, with over 200 free courses to choose from. To have the best possible start and comply with current legislation, you must complete the following modules: Welcome to Salford, Health and Safety in the Office, GDPR, Equality Essentials, and Safeguarding Children and Adults. You may also benefit from a variety of courses in categories such as Business Skills, IT and Project Management which are available to learn at your own convenience and pace.

Professional Development
Gain role specific skills and time to learn through a wide range of development opportunities. Learn whilst working and get support towards your qualification through an apprenticeship standard. Access professional development ranging from entry level to master's type qualifications, including achieving a role appropriate qualification. Details can be found on the Institute of apprenticeships website.

Tailored Development
Gain role specific skills and certifications using our Microsoft Enterprise Skills Initiative subscription, Oracle Academy & AWS which is open to all Salford DDaT Employees free of charge.

A digital organisation

Developing your digital skills
Our ambition is to provide our workforce with the right level of digital capabilities needed to be successful. Whatever your current digital abilities are, we can provide development ranging from essential workplace skills to specialist workplace skills. These will be delivered through our Digital Skills Academy using both self-directed and guided learning opportunities to enable you to develop. Additionally, you can access free online courses through the iDea website.

Sharing your digital skills
Our goal is to support you to share your digital knowledge with other people. Our Digital Eagles programme has been designed to cover basic digital skills and build your confidence to assist others. By the end of this programme you will join hundreds of staff members who already are digital eagles, and be able to help colleagues, customers, residents, or people in your personal life with all things digital.

Our organisation's values

We have four values: Pride, Passion, People, Personal responsibility.

Our four values are central to the way we communicate about the council and the way in which we behave with colleagues, customers, and partners - so that we live and breathe our values each day.



Application guidance

We are a values-based organisation so reflecting our values or a values-based approach in your evidence will support your application.

The different sections of this role profile are there to give you an understanding of the purpose of the role. The 'what we need from you' section outlines the minimum criteria you will need to meet within your application.

Role details

Completed by: Denise Robertshaw

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Job code: CIT00113

Job score: 760

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