

Role profile – Environmental Quality Supervisor

- **Location:** Green Lane Depot, Green Lane, Heywood
- **Salary:** Grade 8 £40,777 to 47,181
- **Annual Leave:** minimum 25 days holiday increasing with service
- **Benefits:**
 - Parking available
 - Flexible working hours
 - Staff Groups, including Gardening, Menopause Café & Crafting
 - Lifestyle savings platform (Vivup)
 - Discounted Gym membership
 - Workplace Wellbeing initiatives

Succeed at Rochdale

- **Support to thrive and develop your career**
- **Progression opportunities**
- **Culture of learning & development**
- **Ambitious plans for the future**
- **Wellbeing support**
- **Best Corporate Workplace in the UK**
- **Fabulous transport links**

Overview - duties

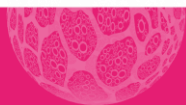
- Lead a frontline team delivering environmental quality, enforcement and recycling services
- Improve neighbourhood standards by tackling litter, fly-tipping and environmental crime
- Manage enforcement activity in line with legislation and council priorities
- Work with communities, Members and partners to support local improvements
- Improve recycling participation and waste reduction
- Monitor performance and ensure delivery against targets
- Manage staff and resources effectively

Purpose - objectives

- The delivery of environmental improvements across Rochdale, improving neighbourhood quality of our townships through effective environmental and highways enforcement, waste and recycling activity, and community engagement, ensuring visible outcomes and increased resident satisfaction.
- The role involves the day-to-day leadership and management of a frontline team, setting clear direction, driving performance and supporting staff to provide clean safe neighbourhoods

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Person specification



Assessed via Application Form

Skills, Experience & Knowledge

<ul style="list-style-type: none"> Proven experience delivering environmental improvements in neighbourhood or frontline public services 	<ul style="list-style-type: none"> Confidence in applying a balanced approach to enforcement, using education, engagement and formal action
<ul style="list-style-type: none"> Strong knowledge of environmental and highway enforcement and relevant legislation (e.g. EPA, Clean Neighbourhoods Act, Highways Act) 	<ul style="list-style-type: none"> Strong track record of managing performance, addressing issues and improving service delivery
<ul style="list-style-type: none"> Ability to plan, prioritise and deliver work under pressure in a fast-paced operational environment 	<ul style="list-style-type: none"> Effective communication skills, including working with elected Members, partners and customers
<ul style="list-style-type: none"> Experience managing or supervising teams to achieve clear performance and service outcome 	<ul style="list-style-type: none"> Demonstrated commitment to Rochdale's and wider public service values, being accountable and making a visible difference in communities
<ul style="list-style-type: none"> Practical understanding of waste management and recycling services, including participation challenges 	
<ul style="list-style-type: none"> Experience of working with local communities and engaging residents to improve environmental standard 	

Value

Pioneering, Passionate & Proud

(Guidance)

Grade 1 – 4 (max 5 points)

Grade 8 – 10 (max 10 points)

Grade 5 – 7 (max 7 points).

Grade 10+ maximum 12 points

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Person specification



The remainder of the person specification will be assessed at stage 2 of the recruitment process

Skills and experience

How assessed (A, I, P Assessment, Interview, Presentation)

1. Experience leading or supervising frontline teams, including managing performance and workloads

Interview, Presentation

2. Delivery of measurable service improvements in environmental, neighbourhood or public-facing services

Interview, Presentation

3. Practical experience of applying enforcement powers and handling investigations or compliance issues

Interview, Presentation

4. Ability to prioritise competing demands and deliver under pressure

Interview, Presentation

5. Experience of working with communities, partners and elected officials to resolve local issues

Interview, Presentation

6. Track record of managing difficult situations or conflict with professionalism and resilience

Interview, Presentation

Knowledge

How assessed (A, I, P Assessment, Interview, Presentation)

8. Environmental enforcement legislation and regulatory processes (e.g. EPA 1990, Clean Neighbourhoods Act)

Interview, Presentation

9. Neighbourhood management principles and place-based service delivery

Interview, Presentation

10. Waste and recycling systems, including participation challenges and contamination issues

Interview, Presentation

11. Performance management in frontline services, including use of KPIs and service standards

Interview, Presentation

12. Public sector working environment, including governance, accountability and working with Elected officials

Interview, Presentation